

## **Terms and Conditions of Booking**

### **Booking and Payment**

A booking is accepted when you receive written confirmation from us. Please ensure the details are correct and advise us immediately if there are any errors.

To secure your booking we require a deposit of £100 with the balance payable 8 weeks before the start of your holiday. Non-payment of the balance at this time will be deemed a cancellation. If booking within eight weeks of arrival the whole cost is payable on booking.

### **Cancellation by you**

In the event of cancellation the deposit is non-refundable. If you have to cancel less than eight weeks prior to your holiday we will endeavour to re-let the barn, but should we be unable to do so we will charge you the full rental. We strongly recommend that you take out a travel insurance policy.

### **Cancellation by us**

If for any reason beyond our control the barn is not available on the date booked (due to fire damage for example) all monies paid in advance will be refunded in full.

### **Arrival and Departure**

The barn will be available from 3.00 pm on the day of arrival. Please call at the house 'The Green' next door to Swallow Barn. There is also a key to the barn stored in a small safebox to the right hand side of the door. Please let us know your approximate time of arrival and vacate the barn by 10.00am on the day of departure to allow us time to make it ready for the next guests.

### **Dogs**

One well behaved dog (or two small ones) is welcome. We ask you to keep it under control at all times, not leave it unattended and not allow it onto the furniture or bed.

### **Number of Guests**

The number of guests occupying the barn must not exceed two. We reserve the right to refuse entry to the party if this condition is not observed.

### **Damages and Breakages**

We do not accept any responsibility for loss or damage to guests' personal effects or property whilst staying at Swallow Barn. We appreciate that even on holiday accidents do happen and we would request that any breakages or damage in the barn is advised to us so that remedial action can be taken.

We reserve the right of reasonable access to the barn at all times but where possible we would advise you in advance if access is required.

## **Your Holiday**

Whether a planned holiday or a last minute short break we want you to enjoy your stay with us. If there is any aspect that you are not happy with please come and talk to us.